



Ridgewood Water District

March 2017

LATE FEE INCREASE

The RWD Board recently voted to increase the late payment fee from \$15.00 to \$25.00. This fee increase goes into effect in April 2017. This increase was deemed appropriate due to the effort, time and expense incurred to collect delinquent accounts. To avoid this late fee, please ensure that your payment is RECEIVED (not mailed) by the 25th of each month.

DISTRICT WEBSITE UP AND RUNNING

The district's website has been up and running for some time now. If you haven't visited, please do so. Board meeting minutes, District's rules and regulations, and other pertinent information can be found on the site. Also, a link to pay your water bill electronically can be found under BILL PAY.



WHEN THE POWER GOES OUT

Our system requires electricity to power the district. In the event of a power outage, the Board has approved the following procedures. Temporary power (via portable generators) will be turned on twice a day once power has been off for 24 hours. The generators will be turned on from 6:00 AM to 8:00 AM and again from 6:00 PM to 8:00 PM. For example, if the power goes out at 2:00 PM on a Tuesday, the generators will not be turned on until Wednesday at 6:00 PM. If the power goes out at 5:00 AM on a Sunday morning, the generators will be turned on at 6:00 AM on Monday morning. This will ensure temporary water pressure (after the initial 24 hour outage) for those who live above the system's gravity feed line. Water conservation by all members is critical during times of power outages since the system will only be drawing water from one well vice two. At this time, the district has the commitment to keep the system running for one week. Longer power outages will require community assistance. The Board highly recommends all members store a quantity of water for emergencies.

DISTRICT CONTACT INFORMATION

Billing Address: PO BOX 523, Woodland Park, CO 80866

District Phone Number: (719) 687-9718

District Email: ridgewoodh2o@gmail.com

District Website: RidgewoodWater.org

District Board Meetings: 2nd Thursday, 7:00 PM, 35 Spruce Circle (Unless otherwise posted)

IS YOUR WATER BILL TOO HIGH?

Your water bill is based upon a basic fee, a capital improvement fee and water usage fee. The water usage fee increases with the more water that your home consumes. See the District's website for more information on water rates. There are two things that a home owner can do to lower their water usage fee. (1) Conserve water. Use less water by not running water while brushing your teeth, only do full loads of laundry and dishes, take less time in the shower, shower vice taking a bath, etc. Install water conservancy fixtures in your home. Check out the web for more ideas. (2) Check your home for water leaks. Toilets



are notorious water thieves. Listen to see if your toilet is running when it shouldn't be. Put food coloring in your toilet's tank. Come back later to see if the water in your toilet's bowl is colored. You've got a leak if is. Visually inspect the insides of your tank to ensure that water isn't leaking. If water is going down the overflow tube when you haven't flushed the toilet, you've got a leak. Once again, check out the web for information on leaking toilets. Homeowners are responsible for any water used by water leaks. The homeowner's responsibility starts at the water shut off valve normally located near your property line.